



E-ID documents issued by Estonian Police and Border Guard Board

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Police and Border Guard Board

Once upon a time....



Card form factor identity documents



- ◆ **ID-card:**
 - ◆ Estonian national
 - ◆ Other EU national
- ◆ **EU residence permit:**
 - ◆ EU family member
 - ◆ Temporary stay
 - ◆ Long-term resident
- ◆ **Digital ID**
- ◆ **Mobile ID**





ID-card. Legal basis

- ◆ Directive 1999/93/EC of the European Parliament and of the Council
- ◆ Identity Documents Act (2000)
<https://www.riigiteataja.ee/en/eli/ee/Riigikogu/act/513042015004/consolide>
- ◆ Digital Signatures Act (2000)
<https://www.riigiteataja.ee/en/eli/ee/Riigikogu/act/508072014007/consolide>
- ◆ Regulation (EU) No 910/2014 of the European Parliament and of the Council (eIDAS)





ID-card. History

- ◆ Issue of ID-cards started in 2002:
 - ◆ 2 separate agreements: production and personalisation of ID-cards + certification services provision
 - ◆ Issue of ID-cards took place in service bureaus of the Citizenship and Migration Board, major banks and certificate service provider's bureau
 - ◆ ID-card validity time - 10 years, certificates validity time - 3 years





ID-card. History

- ◆ New ID-card production and personalisation agreement in 2007:
 - ◆ One agreement for all
 - ◆ Issue of ID-cards only in Citizenship and Migration Board
 - ◆ ID-card and certificates validity time - 5 years
 - ◆ The same design





ID-card. History

- ◆ Another ID-card production and personalisation agreement in 2011:
 - ◆ One agreement for all
 - ◆ Issue of ID-cards only in Police and Border Guard Board
 - ◆ ID-card and certificates validity time - 5 years
 - ◆ New design



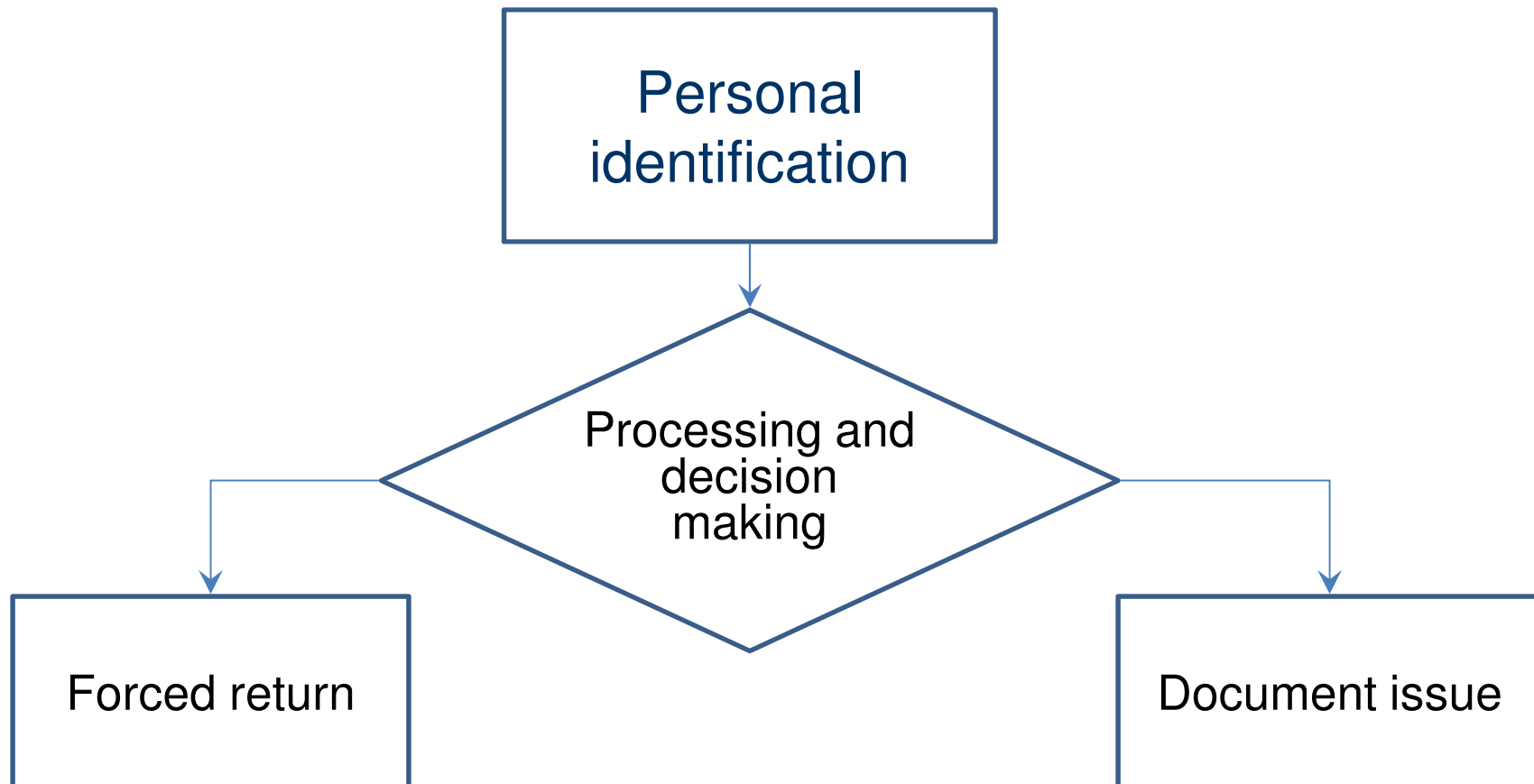


Identity Bankers

- ◆ Identity is a ordered set of information collected **over time**
- ◆ From the viewpoint of the national security it is important to manage only persons' **legal** identities



Applicant's Fate



Document is a by-product of identification process



- ◆ A person and rights: a document is a certificate
- ◆ A trusted entity confirms the holder's identity
- ◆ **Document is only a secure communication channel**



Where can be a document applied for?

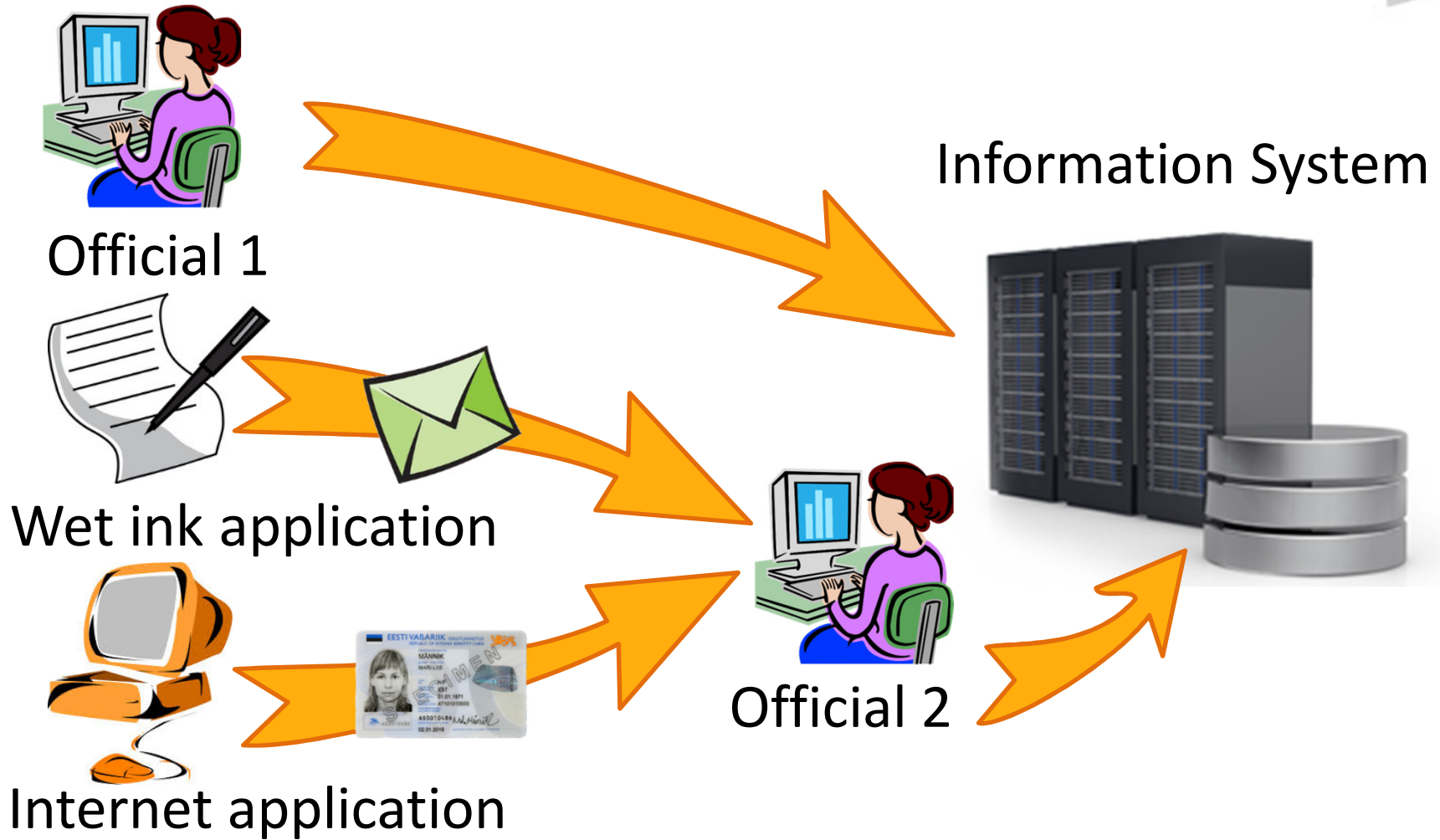


- ◆ Service offices of the Police and Border Guard Board
- ◆ Foreign representations of the Republic of Estonia
- ◆ by mail
- ◆ by e-mail
- ◆ Service offices of the mobile operators (Mobile-ID)





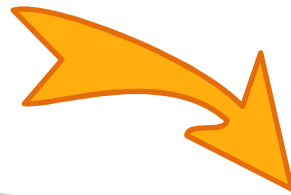
Application process



Personalisation process



Information System



Official 3

Certificates (SK)



Print order



Card personalisation (Trüb Baltic)





Delivery

- ◆ Documents sorted by locations of issue.
Waybills created
- ◆ Courier service from Trüb Baltic to PBGB
Personalisation Center
- ◆ Courier service to the locations of issue
- ◆ Informing the applicant about the readiness
of the document(s)
- ◆ Issuing document(s) to the holder





Issuance of documents

- ◆ Service offices of the Citizenship and Migration Bureau
- ◆ Foreign representations of the Republic of Estonia (incl. some honorary consuls)
- ◆ In a detention centre
- ◆ At home





Issuance of documents

- ◆ One personal contact mandatory
- ◆ Personal identification
- ◆ Activation of certificates
- ◆ Handing over the document





Personalisation of Digital ID

- ◆ Personalisation of Digital ID-s in Service Bureaus
- ◆ Visual data is printed by thermoprinter
- ◆ Chip certificates are renewed
- ◆ Waiting time ca 30 minutes
- ◆ **Valid or applied for ID-card mandatory**





Mobile-ID issuance process

- ◆ Person is identified (valid ID-card mandatory)
- ◆ M-ID agreement is signed
- ◆ New SIM-card is issued
- ◆ Holder applies for m-ID on the PBGB website





Mobile-ID issuance process

- ◆ Application is processed and decision is made automatically
- ◆ Certificates activation order is sent to CSP
- ◆ Certificates are activated
- ◆ Holder is informed about the new document status





E-residency

- ◆ Applicable to foreign citizens
- ◆ Applicants have to express motivation
- ◆ Applications can be given in:
 - ◆ In PBGB service bureaus
 - ◆ In foreign representations
 - ◆ On e-Estonia webpage:

<https://e-estonia.com/e-residents/about/>





E-residency

- ◆ Applicant must submit:
 - ◆ a photo of him/herself
 - ◆ a scan of his/her identity document
- ◆ Pay or make a credit card payment of 50€ + card processing fee
- ◆ Specify desired pickup location





E-residency

- ◆ Background check takes time
- ◆ Upon arrival to the pick-up location the applicant has to:
 - ◆ Bring the same identity document
 - ◆ Give biometrics (fingerprints)
 - ◆ Pick up hardware starter kit (card + card reader)





Thank you!

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