Training

e-Governance Academy

Research

Consultancy

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electronic democracy +

electronic government=

e-governance

e-Government
e-Administration
e-Services

e-Democracy
e-Participation
e-Voting

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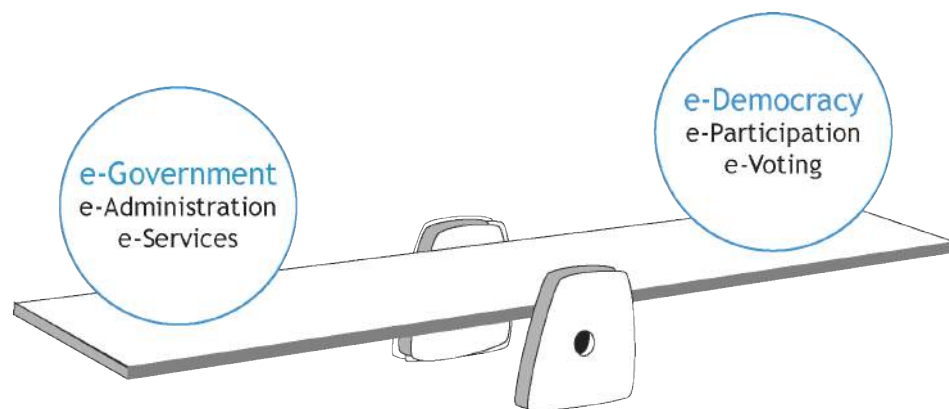
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- e-Governance Academy (eGA) is a non-profit nin-governmental organisation for the creation and transfer of e-governance knowledge

- Founded by Open Society Institute, UNDP and Estonian Government in 2002

- Activities with more than 50 countries

- Over 2000 participants in trainings

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Staff

- 20 staff members
- Wide network of the international experts – all practitioners with hands-on experience
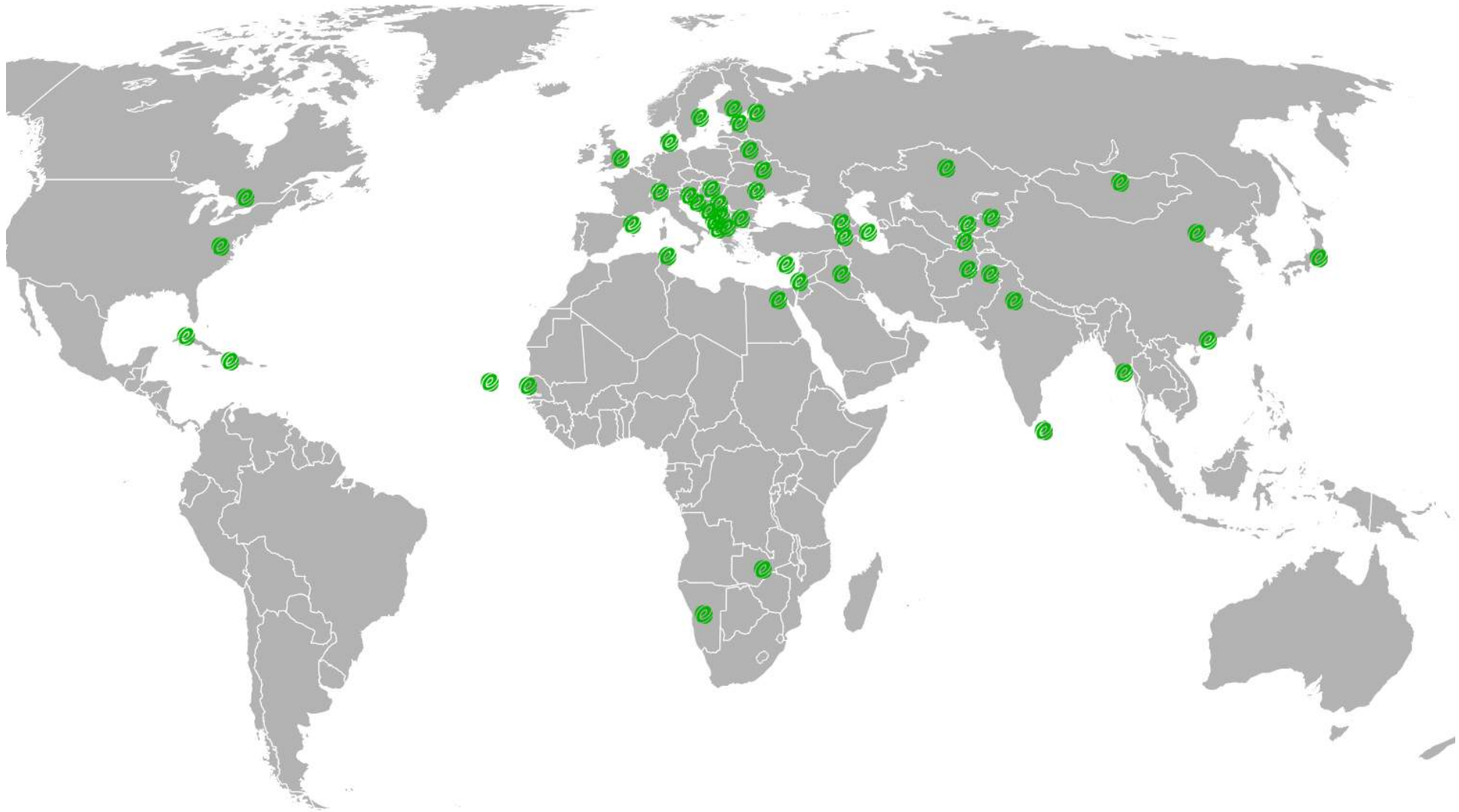
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Activities

- Research & Analysis
- Training
- Consultancy

Programs

- Central government program
- eDemocracy program
- Municipal & Regional eGovernance program
- Cyber Security Programme

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eGovernance Academy international cooperation

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How we operate?

- Donor-initiated projects
- Project-based activities
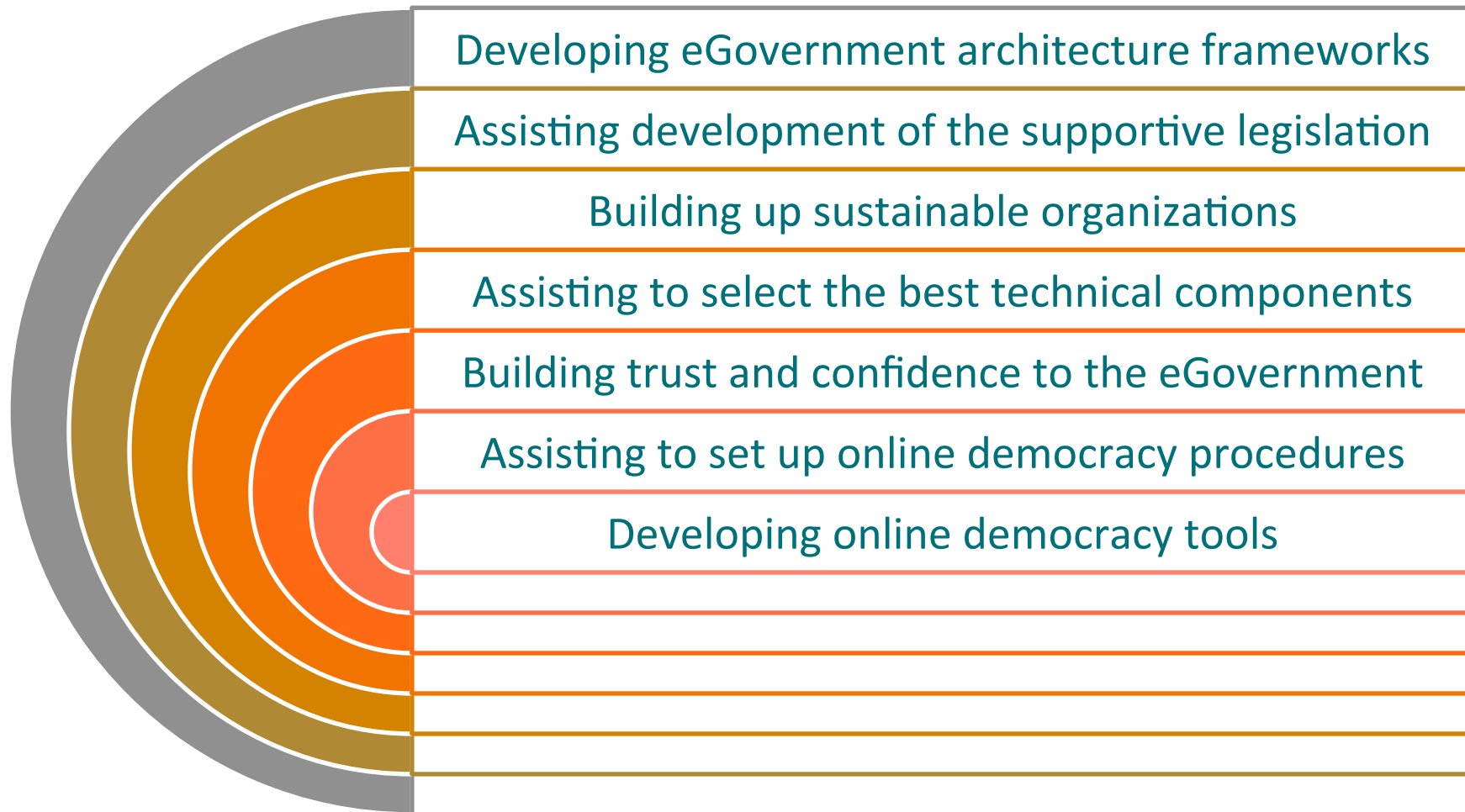
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Main donors for the projects

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Current projects

- Moldova
- Armenia
- Ukraine
- Azerbaijan
- Georgia
- Tunisia
- Bosnia and Herzegovina
- India
- Namibia
- Kirgyztan
- others

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Sharing the best eGovernance experiences

Developing eGovernment architecture frameworks

Assisting development of the supportive legislation

Building up sustainable organizations

Assisting to select the best technical components

Building trust and confidence to the eGovernment

Assisting to set up online democracy procedures

Developing online democracy tools

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In practice

Assessment of the needs

Work plan and budget development

Donor pooling

Project implementation with the local stakeholders

Quality assurance and monitoring

Follow-up activities

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Central Government Program

- Formulation of the policies

- Supportive organization and legislation development

- Interoperability solutions

- E-ID and digital signature development

- Implementation assistance

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E-Democracy Program

- Impact of ICT and technological developments on democracy

- Development of transparent and accountable e-services for citizens

- E-democracy policies

- Tools and practices for online-engagement and online-participation

- E-voting and good practice in e-voting

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Local e-government Program

- Principles of launching, managing and auditing local government ICT projects;

- Practical implementation of e-government at the municipal and regional level;

- Development of local web services, e-services, mobile applications;

- Development of electronic document management systems, geographical information systems, call and contact centre solutions;

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Cyber Security Program

- Policy Development

- Legislation and Regulations

- Organisational Capacity Building

- Security Technologies implementation

- Education and Awareness

- Cooperation Development

- Research & Development

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Cooperation with USAID

- Moldova
  - Cyber Security Strategy development
  - Supreme Court Archives Digitization

- Kirgysztan
  - Governmental Interoperability Solution

- Ukraine
  - Capacity Building for State E-Gov Agency

Thank You!

www.ega.ee

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